



Physicians'  
Care  
Clinic

## ANNUAL REPORT 2018



**THE OLDEST AND LARGEST VOLUNTEER LED  
CHARITABLE MEDICAL CLINIC SERVING DEKALB COUNTY**

# PHYSICIANS' CARE CLINIC PARTNERS WITH DEKALB COUNTY BOARD OF HEALTH TO LAUNCH MEN'S CLINIC

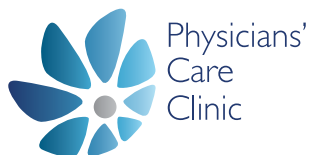
It is widely understood that, in general, women seek health services more often than men. Men are more reluctant to see a primary care physician, undergo routine tests and screenings, and less likely to report pain or other symptoms. The reasons are nuanced and often unique to the individual. Some men see it as a sign of weakness, others may want to avoid a negative diagnosis. It makes sense, then, that men who are uninsured are even *less likely* to seek out health care.



To address this challenge locally, the DeKalb County Board of Health and Physicians' Care Clinic became community partners in 2018 to create the *Men's Clinic*. Kevin Humphries, Jr., MHP, heads-up the initiative for the Board of Health where he works in Health Assessment and Promotion. The goal of the clinic is to encourage more men who are uninsured to address health concerns and receive regular screenings. In 2018 the Board of Health was awarded a grant from the Fulton DeKalb Hospital Authority to launch the program, which aims to actively promote health services throughout the county and refer potential patients to PCC. For many, PCC becomes a medical home where they can see a physician for an annual check-up, receive needed medications and health education, and have regular diagnostic screenings as needed. Our patients who require a specialist are referred to those who partner with the clinic, where they can receive services at no charge. Specialists who partner with us include ophthalmology, orthopedics, ENT, gastroenterology, surgery, and many more.

The results of the Men's Clinic during its first year were very positive. Our statistics show the number of men treated at PCC increased from 28% in 2017 to 35% in 2018, a 7% increase. Funding for the Men's Clinic was extended into 2019, and we are hopeful that our partnership with the DeKalb County Board of Health will continue to positively impact the health of more men and families in our community.





## MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Friends,

Health care is the number one priority for Americans today, according to recent polls that are gauging the needs of our country and the people who call Georgia home. Those who have health care want to keep it, and those who have no health care struggle to find and afford it. Most of us have a relative or friend – or friend of a friend – who has foregone health care at some point due to employment or affordability. In the choice between housing, food and health care, health care is typically the one to be removed from a low-income budget.

In DeKalb County, it is estimated that over 130,000 residents have no health insurance and over 20% have household incomes less than \$25,000 annually. This is something familiar to us who work in the health care world: people with low-incomes who are uninsured delay needed medical care. This delay can increase the risk of disease progression and definitely will increase the likelihood of complications.

We know there is a great need for health care in our community, and that is why Physicians' Care Clinic exists, and why our mission has remained strong for nearly three decades. I've seen it personally while volunteering for PCC and 'on the job' with the organization for the past 18 months. Last year we served nearly 500 unique patients, and experienced 2,255 patient visits, including 686 referrals to specialist-partners who provide care to PCC patients at no charge.

I hope you'll continue reviewing this Annual Report to see how much we are doing, and who we are healing.

Thank you for welcoming me into this rewarding position, and thank you all for giving your time, and your treasure, to support something you care about. Next to our patients, volunteers and community partners are the heart of who we are and what we do. And our donors and supporters are the life-blood.

As I reflect on the past year it was a time of growth for me, learning the 'business side' of a nonprofit where I had spent so many hours providing clinical services, and being 'the nurse' I have been for more than 30 years. I still get to enjoy being the nurse that I am, but so much more.

I also know how much time and effort it takes to ensure that PCC continues to thrive in an era of great change in the medical delivery system. Health care is not a short-term need, but a long-term investment. Thank you for being with us for the long-term.

Sincerely,

Dee Keeton, RN, MN  
Executive Director



## MISSION

Physicians' Care Clinic provides low income, uninsured adults who reside in DeKalb County with quality, comprehensive, non-emergency medical care delivered with excellence, compassion and dignity.

## VISION

The Physician's Care Clinic will be exemplary among free clinics in its health impact on the uninsured in DeKalb County, and will engage health providers and partners to empower uninsured patients to manage their health.

## CORE VALUES

- ❁ Health is a core component of a fulfilling life
- ❁ Healthy people are core to thriving communities: they work, contribute economically, and participate civically in their community
- ❁ Community service is good for everyone



# WHO WE SERVE

## PATIENT ETHNICITY

Black/African American .....	63%
Asian.....	24%
Caucasian.....	8%
Hispanic.....	4%
Other.....	2%

## GENDER

Female.....	65%
Male.....	35%

## AGE

18 to 54 years.....	54%
55+ .....	46%

## PATIENT DATA AND SERVICES PROVIDED

Enrolled patients.....	1,376
Patient encounters.....	2,255
Unique patients served.....	491
Referrals to medical specialists .....	682
Medications/prescriptions filled.....	2,813
Diagnostic tests – total.....	3,142
<i>Imaging</i> .....	503
<i>Laboratory</i> .....	2,639
Surgeries performed.....	30
<i>Valued at \$439,664</i>	

## TOP FIVE ZIP CODES SERVED

30032, 30033, 30034, 30038, 30083



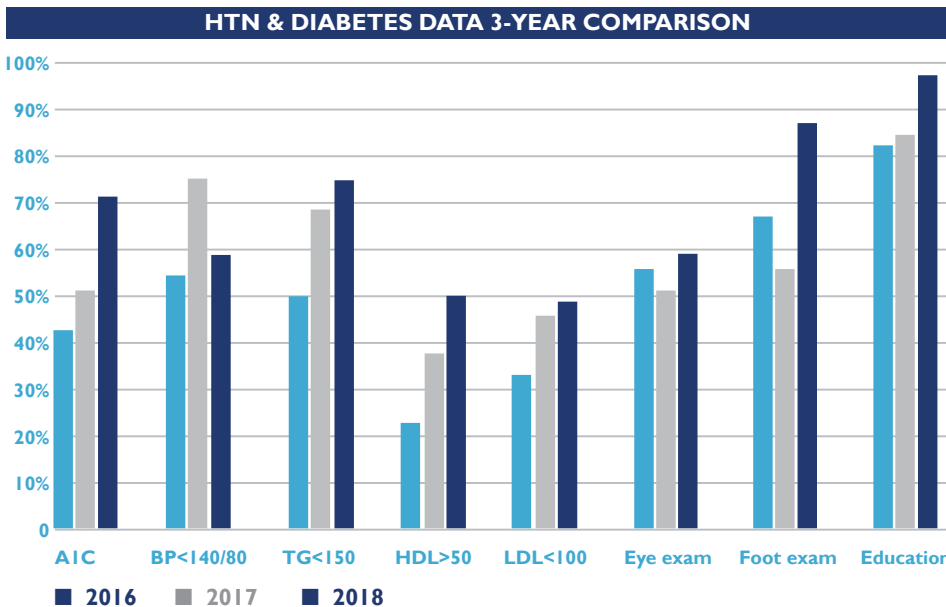
## VOLUNTEER SERVICES

Clinic volunteers .....	210
Volunteer hours committed.....	3,636
Specialty care volunteers .....	34

## HEALTH IMPACT

### CHRONIC DISEASE MANAGEMENT

Health education is the key to improving patient health, and this especially true for PCC patients who suffer from chronic disease such as diabetes, high blood pressure or high cholesterol. Our patients receive one-on-one education during appointments and also have the opportunity to participate in PCC classroom-based health education events. Those who suffer from a chronic disease return to the clinic multiple times each calendar year. For these patients, PCC is a medical home. The impact of continuing health education is evident in the outcomes as measured for the past three years (below).



## 2018 PERCENTAGES

A1C.....	69%	LDL < 100.....	56%
BP < 140/80.....	68%	Eye exam.....	84%
TG < 150.....	71%	Foot exam .....	87%
HDL > 50.....	46%	Education.....	97%

## SPECIALTY CARE

PCC is unique among charitable clinics. Many of our patients have not received regular medical check-ups and some need a higher level of care. We provide primary care, but also make it possible for clinic patients to see and be treated -- at no charge -- by medical specialists. Our partners include both physicians in private practice and hospital-based specialists. They include ophthalmologists, podiatrists, gynecologists, cardiologists, endocrinologists, and others.

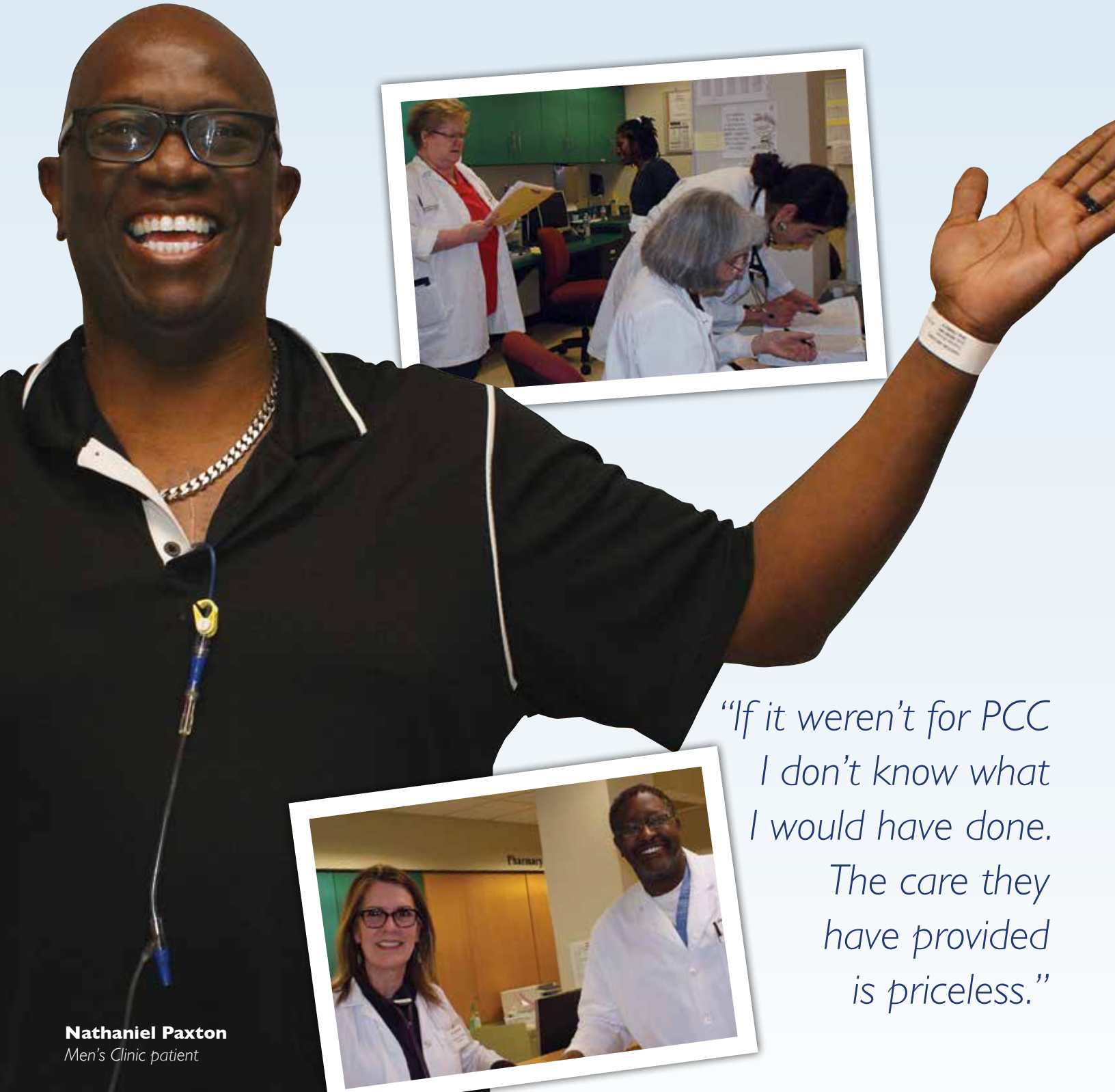
Through our network of relationships and partnerships in the medical community, PCC is able to connect patients with the care they need. We also accept referrals from other nonprofit clinics in the area when they have patients who need more specialized medical care.

Surgery for PCC patients might include mastectomy, cataract surgery, breast lump removal, colonoscopy, tumor removal, and a wide variety of other needed surgeries.

Year	# of surgeries	\$ value of surgeries
2016	16	\$103,104
2017	16	\$164,000
2018	30	\$439,664

# PCC MEN'S CLINIC

PROVIDES MEDICAL HOME AND MUCH MORE



*"If it weren't for PCC  
I don't know what  
I would have done.  
The care they  
have provided  
is priceless."*

**Nathaniel Paxton**  
Men's Clinic patient

## From initial check-up to surgery, top priority is taking care of patients

It was strictly a coincidence in October 2018 when Nathaniel Paxton ran into a friend who was conducting a health care survey at Morehouse College in Atlanta. His friend introduced him to Kevin Humphries, Jr., who was at the college to promote the *Men's Clinic*, a public health initiative of the DeKalb County Board of Health, where Kevin works in Health Assessment and Promotion.

The *Men's Clinic* links uninsured DeKalb County residents to PCC, where they can become enrolled patients and receive quality medical care.

Mr. Paxton met with Kevin, learned about the Men's Clinic, completed the required paperwork and soon received a call confirming he had met PCC's eligibility requirements. He scheduled his first appointment that led to a fateful series of events.

"I've been to other medical clinics," he shared, "but this was totally unique, a very different experience for me. Never have I been told at a medical clinic that the top priority was taking care of me."

"I had been suffering from a side-ache for some time and was in pain. After the initial appointment, I got a call from Dee (Keeton, PCC's executive director) telling me that my doctor at the clinic ordered a CT scan of my side and lower abdomen." Paxton responded that he couldn't afford to pay for the scan. But Dee assured him that there would be no cost for the procedure, since he was a PCC patient. She also explained that PCC works in partnership with Emory Decatur Hospital (formerly DeKalb Medical) which donates diagnostic services at no charge to PCC patients in need.

When the CT scan was reviewed by PCC Medical Director Ken Hoose, MD, a retired cardiologist, Paxton's side and abdomen looked fine. But his lower lung was what worried Dr. Hoose. He noticed a darkened area at the bottom of the lung and wanted a guided CT scan for a more in-depth review.

Dee called Mr. Paxton again following the second procedure. The guided CT scan revealed a tumor the size of an orange. It was sitting next to his lung on top of vital organs, creating pain and restricting Paxton's breathing. He would next require a biopsy, which was followed by another call from Dee. The tumor was malignant and should be removed.

Paxton was scheduled for surgery in late January, performed by Michael Stubbs, MD, a surgeon who works in partnership with PCC. However, the tumor was too large to be removed entirely and was attached to vital organs. Only a portion could be extracted during surgery.

After recovery time following surgery, Paxton is now undergoing a 37-week regimen of chemotherapy to shrink the tumor, to be followed by radiation, if needed. The care provided by PCC and its medical partners is the same that would be provided to private patients with insurance.

Paxton is 55 years old and is the sole support for himself and Hnede, his wife of 30-plus years. He is father to three 'superb' sons, he shares proudly. Before the surgery, he was employed by a company that offered health insurance, paid entirely by the employee. But he wasn't able to afford the cost of premiums, co-pays and deductibles with the wages he was earning. Since the surgery he hasn't been able to work at all and has no income stream.



"PCC stepped outside the box and took a risk on me. They wanted to take care of me," he shared.

Paxton is remaining optimistic about the future. "We're going to get through this," he said in a strong and positive voice. "What if I'd never run into my friend at Morehouse?"

We are grateful to our volunteers, stakeholders and donors. They help provide quality medical care and health education to clinic patients through financial contributions, time and expertise, and in-kind materials and services.

## **PARTNERS**

Community Partners  
American Health Imaging  
DeKalb County Board of Health  
DeKalb Medical Foundation  
DeKalb Medical Society  
Fulton DeKalb Hospital Authority  
Emory Decatur Hospital  
(formerly DeKalb Medical)  
Emory Hillandale Hospital  
(formerly DeKalb Medical)  
Ryan Cameron Foundation  
Ben Massell Dental Clinic

## **ACADEMIC PARTNERS**

Clayton State University School  
of Nursing  
DeKalb Medical Podiatry  
Residency Program  
Mercer University School of Pharmacy  
Philadelphia College of Osteopathic  
Medicine (GA-PCOM)  
University of Alabama School of Nursing

## **PHYSICIAN PRACTICE PARTNERS**

Advanced Vision, PC  
American Anesthesia Associates  
of Georgia  
Atlanta ENT Specialists  
Atlanta Heart Group  
Atlanta Heart Specialists, LLC  
Cardiology Consultants of Atlanta, PC  
DeKalb Gastroenterology Associates  
DeKalb Pathology  
DeKalb Radiology Associates, LLC  
DeKalb Surgical Associates, LLC  
Diabetes & Endocrinology Associates, PC  
East Atlanta Cardiology, LLC  
Emory at Decatur Colon and  
Rectal Surgery  
Emory at Decatur Gynecologic Oncology  
Eye Physicians and Surgeons, PC  
Gary Botstein, MD  
Georgia Ophthalmology Associates, PC  
Georgia Retina

GI Specialists of DeKalb  
Ian Katz, MD  
Kay Entrekin, MD  
North Atlanta Ear, Nose &  
Throat Associates  
North DeKalb Orthopedics  
Premier Orthopedics and  
Sports Medicine  
William Hutchinson, MD

## **DONORS AND GRANTS 2018**

### **GIFTS FROM INDIVIDUALS**

Cynthia and Kevin Abel  
Scott Arant  
Mark Avon  
Martin Baron  
Michael Baron, DO  
James Bartling  
Dennis Bates  
Karen and Derrek Beaver  
Diana Evans Berman  
Olive Blake  
William Bornstein  
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Margaret Colvin  
Melissa Conner  
Anthony DeMarinis  
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Thomas Difulco, MD  
Andrew Dixon, MD  
Paula Eissner  
Kay Entrekin, MD  
Olivia and Bill Evans  
Mark Feeman, DO  
Myra Feeney  
Carole Fortenberry  
Frank Family Foundation  
Deborah and Sanford Hartman  
Kathryn Hatfield  
Tyler Healis  
Louise Hinesley  
Ken Hoose, MD

Beverly and William Hutchinson, MD  
Shayne John  
Laura and Steven Kaufman  
Dee and William Keeton, MD  
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Elizabeth Kobe, MD  
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Jane McKinzey  
Martha McMasters and  
Sheldon Evans  
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Tammy and Tom McRae  
Shirley Miller  
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Nancy and Michael Norman, MD  
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Adam Schnepf  
Judy and Stanley Sherman, MD  
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Kim and Hank Siegleson, MD  
Deborah Silverstein  
Stacy Simon  
Mr. and Jayanthi Srinvasiah  
Mark Stern, MD  
Joshua Strahill  
Joanne and Wytch Stubbs, MD  
Maxine Tarplin  
Maureen and Roy Vandiver, MD  
Suzanne Vromen  
Donald Whitney  
Gail and Gary Willis  
Marylee and Michael Wooden



**FOUNDATION GRANTS**

Mary Allen Lindsey Branan Foundation  
 DeKalb County Community Services  
 John and Mary Franklin Foundation  
 Fulton DeKalb Hospital Authority  
 Georgia Charitable Care Network  
 Georgia Healthy Family Alliance  
 Health 1<sup>st</sup> Foundation  
 MagMutual Foundation  
 Ida Alice Ryan Charitable Trust  
 Albert Steiner Charitable Fund  
 United Way DeKalb County Pool  
 Frances Wood Wilson Foundation  
 Zeist Foundation

**BUSINESS & ORGANIZATION GIFTS**

Atlanta Center for Medical Research  
 Atlanta Heart Group  
 DeKalb Gastroenterology Associates  
 Kroger Community Rewards  
 Stone Mountain Women's Club

**VOLUNTEERS**

**MEDICAL PROVIDERS**

Scott Anderson, MD  
 Michael Baron, DO  
 Dahna Batts, MD  
 Jonathan Bonchak, MD  
 William Bornstein, MD  
 Gary Botstein, MD  
 Martha Crenshaw, MD  
 Andrew Dixon, MD  
 Carmon Echols, MD  
 Kay Entrekin, MD  
 Ken Hoose, MD  
 William Hutchinson, MD  
 Lonnie Jenkins, MD, retired  
 Kathleen Johnson, MD, retired  
 Michael Kinstler, MD  
 Elizabeth Kobe, MD  
 Marissa Lapedis, MD  
 Brittany McDonald, CNP  
 Janet McNicholl, MD  
 Fehana Najam, MD  
 Michael Norman, MD

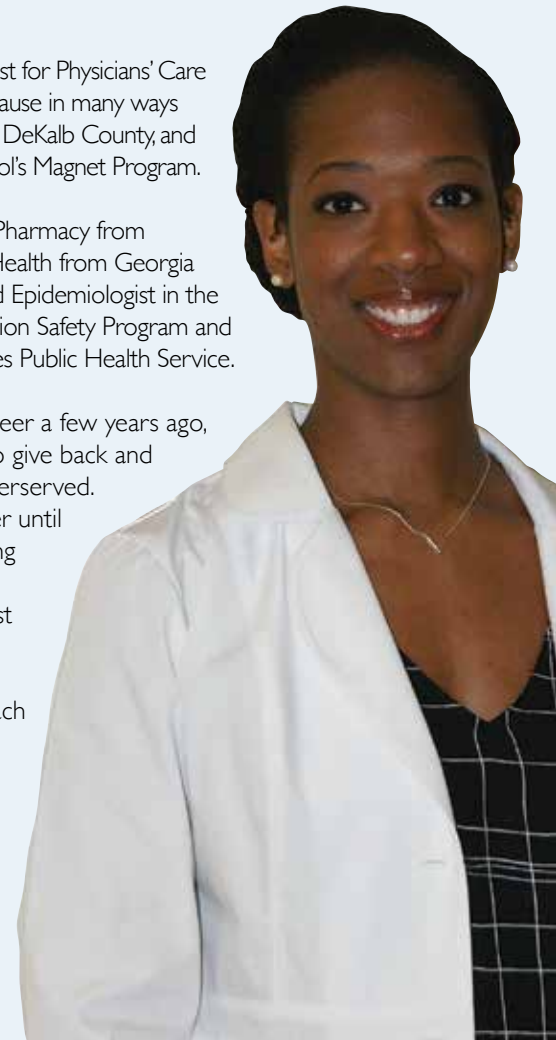
**JENNIFER LIND**

Jennifer Lind began volunteering as a pharmacist for Physicians' Care Clinic in 2017. But it feels like much longer, because in many ways she is coming home. Jennifer grew up in south DeKalb County, and graduated from Southwest DeKalb High School's Magnet Program.

After high school she earned her Doctor of Pharmacy from Florida A & M and then a Master's in Public Health from Georgia State University. She is now a Pharmacist and Epidemiologist in the Centers for Disease Control (CDC) Medication Safety Program and a Lieutenant Commander in the United States Public Health Service.

Jennifer began looking for a place to volunteer a few years ago, at a point in her life when she was ready to give back and help those who are less fortunate and underserved. She hadn't found the 'right fit' as a volunteer until she heard about PCC from a friend. Coming into Decatur to work at the clinic just feels comfortable, she says, and is one of the best parts of her week.

She now volunteers at PCC three times each month, working behind the scenes in the clinic pharmacy and medication dispensary. "I enjoy knowing that I'm helping people in the community, my community, and I like interacting with the Mercer School of Pharmacy students who are just starting-out. It's been a really positive experience and takes me back to the fundamentals of hands-on pharmacy."



Carlota Perrot, CNP  
 Felicia Pierre, DPM  
 Talia Pindyck, MD  
 Jeffrey Pine, MD  
 Shivanthi Ponnah, CNP  
 Cheri Schneider, MD  
 Anna Steinberg, MD  
 Stephen Thomas, MD

**MEDICAL STUDENTS**

Ashley Fox  
 Kira Galeano  
 Jessica Godsey  
 Van Nguyen  
 Sheriff Olufemi  
 Uyoyo Omaduyi  
 Esther Omole

Shea Oluwasayi  
 Ainny Shamim  
 Femi Shittu  
 Wilson, Kyle  
 Adwoa Winful  
 Warda Zaidi

**DEKALB MEDICAL PODIATRY RESIDENCY PROGRAM**

Dylan Carlisle  
 Karen Moon  
 Yusuf Opakunle  
 Zachary Rohr  
 Tommy Tally  
 Kevin Alexander  
 Aaron Bradley

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Continued from page 7 —

Kelly Brennan  
Caitlyn Lee  
Adam Port  
John Haight  
Lauren Kuenzi  
Trent Lott  
Charles Penvose  
Blake Varghese

**PATIENT CARE**

Sharon Abdel-Khalik  
Lorraine Abdella  
Dhruv Atri  
Margie Beal  
Christina Bhatia  
Jui Bhingard  
Cecilia Buggs  
Esther Chin  
Anthony DeMarinis  
Jessica Ebong  
Richard Feng  
Robinson Gaviria  
Tracey Harrison

Greg Hinesley  
Tommy Hogeth  
Elizabeth Iademarco  
Mary Kreisle  
Margaret Maxwell  
Ashley McNeill  
Tammy McRae  
Helena Minter  
Shirley Miller  
Van Nguyen  
Analise Pavlisin  
Lilian Ralton  
Kareemah Rashied  
Rae Russell  
Sinae Seo  
Lily Tang  
Maurisha Taylor  
Diana Toney  
Carissa Vyhorsky  
Christan Williams  
Kelly Wishard

**PHARMACY/PATIENT EDUCATION**

Bill Asbury  
Wenda Bailey

Jim Bartling  
Rosemary Cross  
Brittany Horton  
Matt Hurd  
Autumn Levy  
Jennifer Lind  
Kendra Manigault  
Scott McAuley  
Steve Mok  
Chelsea Moran  
Pamela Moye  
Hannah Park  
Hina Patel  
Jane Perlman  
Kareema Sullivan  
Whitney Testorf  
Eric Tangzhou  
Kacy Weakly

**CLERICAL**

Diana Berman  
Toni Burney  
Gloria Dworet  
Anne Fears  
Emilie Fullon



## BOARD MEMBER SPOTLIGHT

# SCOTT ARANT

Scott was 30 years old in 1998 when he opened the very first American Health Imaging facility on North Decatur Road across from what was then DeKalb Medical Center. He has always had a heart for helping those in need, so when he heard about Physicians' Care Clinic, he approached the clinic to offer diagnostic imaging at no charge for clinic patients.

Arant became a member of the PCC Board of Directors in 2000 and has seen the clinic grow over the years. "Services have expanded to better serve the community and more people in the community," he shared. "It's a fantastic resource. Whatever health challenge a clinic patient may face, we are there to help. It's amazing what the medical community has done to help DeKalb County residents who are low-income and uninsured."

During the years he has served on the PCC board American Health Imaging has also grown. There are now 30 facilities, 18 in Georgia and others in Alabama, Florida, and Texas. The business provides imaging at no cost for indigent patients seen at other nonprofit clinics, as well as PCC. But Arant has not forgotten his start in Decatur and DeKalb County. "I'm super grateful to this medical community for its acceptance, trust and support when I was starting out," he offered. One of the ways he gives back is his loyal service on the PCC Board of Directors.



- Beth Galvin
- Jessica Garcia
- Lucy Hager
- Elizabeth Harlan
- Beverly Hutchinson
- Catherine Jones
- Kelly Kinder
- Michelle Kuperman
- Bo Lee
- Jhondy Louis
- Sarah Marks
- Dusty McIver
- Sharon McKenzie
- Elisabeth Nark
- Wendy Outlaw
- Bonita Russell
- Judy Sherman
- Tekla Smith
- Timothy Shu
- Alex Weaver
- Rebecca Wu
- Andrew Wurtzel

## FINANCIAL REPORT 2018

### CASH REVENUE

Foundation Grants.....	\$ 215,308
Board donations.....	\$ 12,200
Individual Donations.....	\$ 18,482
Fundraisers.....	\$ 38,269
Interest income.....	\$ 2,092
Program income.....	\$ 20,287
Total cash income.....	\$ 306,638
Total expenses.....	\$ 290,568
Net income.....	\$ 16,070

### IN-KIND DONATIONS

Clinic/Office space.....	\$ 104,472
Patient Services.....	\$ 1,080,744
Pharmaceuticals.....	\$ 105,000

## BOARD OF DIRECTORS

### BOARD

- Gary Botstein, MD, *Chair*
- Scott Arant
- Michael Baron, DO
- Diana Evans Berman, LCSW, LMFT
- Melissa Conner
- Leigh Coker
- Andrew Dixon, MD
- Kay Entrekin, MD
- Kenneth Hoose, MD, *Medical Director*
- Beverly Hutchinson, RN
- John Kennedy, MD
- Stephen Leff, MD
- Kristen Pierson, JD
- Adam Schnepf, PharmD
- Mark Stern, MD
- Roy Vandiver, MD (retired)

### STAFF

- Dee Keeton, Executive Director
- Cindy Sanders, Office Coordinator
- Sharon Gantt, RN, Clinical Coordinator
- Kathryn Hatfield, RN, Clinical Coordinator
- Cody Mosher, RN, Clinical Coordinator

### ANCILLARY

- Conni Lombardo, Development Consultant & Grants
- Michelle McGlaun, CPA
- Robins, Eskew, Smith & Jordan, Auditors



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